

A Message on Covid-19 to our Customers

On Friday July 3rd we opened our office/retail store for weekends only. We will continue to keep our office/retail store closed Monday through Thursday. To be perfectly clear, we place the health and safety of our employees, customers and the community first. A mask must be worn in our office/retail store at all times. Our hours of operation will be limited but if you are in need of anything please give us a call and we can answer any questions.

We are monitoring closely the CDC, federal, state and local requirements and will provide updates as they become available.

As a result, we are currently **OPEN** for business to self-contained RV's. When you arrive, there will be full hook-ups and a gravel pad available. That's it. We are **CLOSED** as a destination that provides activities and customer interaction within 6 feet between non-immediate family members. What is **OPEN** is the great outdoors! Our cabins will be closed.

- RV parks and campgrounds provide safe accommodations for families, many of whom rely on a secure place to park their RV for the night or for the season.
- There is also an active population of RV'ers that travel full-time and rely on campgrounds for accommodations.
- Our partners in the RV industry are advocating for RVs to serve as temporary quarantine quarters, as this situation continues, because they provide a safe, controlled environment. Campgrounds will be necessary for shelter in this scenario.
- RV'ers provide their own quarters, lessening the need for interaction with others. If and when we open the store, restroom and outer buildings rest assured we will clean thoroughly and frequently.

We will:

- Step up cleaning and sanitizing procedures for bath houses/cabins (when they open), water spigots, electric pedestals, septic caps all publicly accessible facilities, recreation amenities.
- Take extra care on the surfaces predominately touched such as doorknobs, light switches, appliances, electronics, phones, utensils, etc.
- Provide staff additional time for hand washing, hand sanitizer, cleaning phones, and other high-frequency use items.
- We require prepayment (by phone), so there is no exchange of items and less risk of transferring the virus.
- **We are cancelling all group activities and in-park functions until further notice. Please contact the office if you have questions.**

Thank you for all your patience and understanding during this difficult time. Our prayers are with you and your loved ones and we wish you well. Take Care.

Pine Hill RV Park